

How to Get Help

Program	Type of Help	What You Can Receive	**Who Qualifies <i>Households who meet program's definition of low income</i>	Where to Call	Other Notes
Low Income Home Energy Assistance Program (LIHEAP)	Heat	A voucher for heat once per winter	170% of the poverty guidelines 200% if elderly or have child under age 2	Kennebec Valley CAP 859-1500 1-800-542-8227	Available from October 1 till April 30
Emergency Crisis Intervention Program	Heat	\$400 maximum benefit per year	170% of the poverty guidelines 200% if elderly or have child under age 2	Kennebec Valley CAP 859-1500 1-800-542-8227	
Low Income Assistance Program (LIAP)	Electricity	Discount on electric	150% of the poverty guidelines 170% if elderly or have child under age 2	Kennebec Valley CAP 859-1500 1-800-542-8227	Ask for the Fuel Assistance line. Doesn't stop disconnection.
Municipal General Assistance	Heat, food, rent	Vouchers to pay for basic needs	Income eligible town residents	Your town office may have a special heating program *	Must complete a written or telephone application. May need a response from this before applying for other assistance.
Local Case Resolution Committees	Heat, electricity, etc. gaps in system of care	Energy costs, as a one time event, and oil is capped at 100 gallon maximum.	A child's family which is currently served by 2 of the following Maine Departments: Education, Corrections, Health & Human Services or Public Safety	DHHS Family Information Specialist 800-866-1814 will help with the application & direct to the local committee	LCRC reviews situations where families have encountered barriers to meeting a child's needs.
Salvation Army Units	Heat, food, rent/mortgage	Vouchers to pay for basic needs	Case by case basis	Call your local town office for the local contact.	
The Salvation Army of Greater Waterville	Heat, rent/mortgage	Vouchers to pay for basic needs	Income eligible	Call 872-2172	
Local Area Food Banks & Soup Kitchens	Food or Meals	A food basket or a hot meal	Income or situation eligible	Call 2-1-1 for Food Banks or Soup Kitchens nearest you.	May free up income for heat & utilities
Citizen's Energy	Heat	100 gallons of oil or kerosene	Case by case basis.	Call 1-877-563-4645, or apply online www.citizensenergy.com	All applications must be received for processing by February 29, 2008

** Income eligibility may vary within programs based on individual/family circumstances.

* Statewide General Assistance information is available at 1-800-442-6003

The programs outlined in this brochure may be able to assist you with heating or utility bills. If you are behind on your utility payments, it is important to first try to make payment arrangements with your utility provider.

Keep in mind that all of the programs listed here have eligibility requirements, which means that you may not qualify for every program. In addition, most of these programs are designed to meet emergency needs, not to pay your bills on a regular basis.

How Can I Help?

Check on your neighbors and give them this brochure.

You can also donate to the Keeping Mid-Maine Warm Fund:
Keeping Mid-Maine Warm Fund
P.O. Box 91
Waterville, ME 04903
Phone: 207-873-0686
Fax: 207-872-0674
www.unitedwaymidme.org



Start by calling 2-1-1 Maine!

It will connect you to hundreds of services statewide – including heating and utility resources. It's easy, confidential and free. There are two simple ways to connect:

Dial 2-1-1

You can dial 2-1-1 any time, day or night, and be instantly connected with a trained and friendly specialist ready to help.

Visit 2-1-1 Maine Online

You can visit their website at www.211maine.org and use the statewide directory.

(Remember to dial 9-1-1 if you need an ambulance or have an emergency requiring the fire or police department)



Heating & Utility Resource List

United Way
of Mid-Maine

